

2024 WARRANTIES

ZODIAC ORIGINAL POOLS



All the dimensions and/or capacities and/or flow rates are given as a rough guide, and may vary according to a number of manufacturing tolerances. Mindful of the quality of its products, the manufacturer reserves the right to modify the specifications of its models without notice. The warranty is provided solely to the DEL SAS customer. The warranty takes effect on the day the pool is delivered to the buyer, who accordingly becomes the owner thereof. However, the warranty is suspended in the event of non-payment within the agreed time. Suspension of the warranty cannot extend its duration.

The pool is guaranteed against all manufacturing faults, defective assembly and substances that may compromise safety, subject to due observance of the conditions of siting, installation, use, upkeep and safety specified in the installation instructions supplied with each pool, and subject to the following conditions:

- The liner (PVC envelope) is guaranteed for 2 years against defective assembly (welding) and leakage, against any premature ageing provided water quality is maintained in strict compliance with the instructions for use and the procedures described by the manufacturer of the products used. Any snags, tears, punctures, etc. resulting from mishandling or other actions are excluded from the warranty, as are any stains; certain chemicals when mixed or used in too high a concentration can adversely affect the pool's service life (discolouration and/or delamination that ultimately make the pool's material porous, rigid, brittle, or even cause creases at points where the said products are concentrated).
- The filtering system is guaranteed for 2 years.
The warranty excludes wear parts and only applies within the scope of normal use as defined and prescribed by the manufacturer..
- The ladder: 2 years.
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Only specialists recognized and accredited by the manufacturer or by its "affiliated companies" are authorized to say whether a product is deemed defective. The warranty is limited to replacement (by shipment) of the part recognized as defective by our specialist, namely when the said part is repaired, this according to the assessment of our specialists, and on no account can any reimbursement be made for the said part.

THE WARRANTY LAPSES:

- if repairs and/or modifications and/or adaptations have been made by a third party not approved by the manufacturer or its "affiliated companies".
- for any adaptation of parts and accessories not supplied by the manufacturer.
- for any use of the pool other than for its intended purpose.

Use of copper sulphate is strictly prohibited; the manufacturer accepts no liability and excludes from its warranty any consequences ensuing from the use of such products.

Use of a water treatment such as a salt-based electrolyser is strictly prohibited: risk of the pool exploding.

NORA SAFETY BARRIERS



Flexible safety barriers are guaranteed against all material and/or manufacturing defects for 1 year starting from the delivery date. Our company declines all liability for barrier weakness caused by installation on unsuitable ground. In the event of installation defects, the installers are solely liable.

Wear parts are not covered by this warranty. The warranty does not apply to visible defects.

Are also excluded, defects and damage caused by normal wear and tear, defects caused by non-compliant assembly and/or use, and alterations to the product made without our consent.

This warranty is subject to strict compliance with the installation and care instructions.

The warranty will not apply if these conditions are not complied with. Claims under the warranty must be imperatively accompanied by the product purchase invoice .

Work under the warranty cannot extend the warranty period.

The company's only duty under this warranty is to replace or repair the product or elements acknowledged to be defective by the vendor's departments free of charge. The company will decide whether to repair or replace. All other costs will be borne by the purchaser.

To benefit from this warranty, all products must first be submitted to the company after-sales department of which the approval is essential to all replacements or repairs.

Legal warranty: On condition that the purchaser can prove a hidden defect, the vendor has a legal duty to repair all its consequences (article 1641 and following of the French Civil Code). If the purchaser takes court action, they must do so quickly after the discovery of the hidden defect (article 1648 of the French Civil Code).